

St. Andrews Parish Parks & Playground Commission

Policy Manual

Section:	7	Topic:	Customer Code of Conduct
Policy Number:	18		
Page:	1 of 1		

St. Andrew's Parish Parks and Playground (SAPPPC) values its teammates as well as its customers. As such we expect our customers and members to behave in a way that promotes a positive and respectful atmosphere for our teammates. The following is a guideline for the specific behaviors that we expect:

- I will always show respect for my fellow participants, members and their family members at all times.
- I will always show respect and appreciation for SAPPPC employees and volunteers.
- I will ask my child to show respect for their fellow players, opponents, coaches, fans and officials.
- I will encourage good sportsmanship by demonstrating positive support for all players, coaches and officials at every game, practice, or other sports event.
- I will expect that my (my child's) coach, counselor, instructor, supervisor be trained in the responsibilities of their position and will uphold the SAPPPC Code of Ethics for employees.
- I will place the emotional and physical well-being of my child, my teammates and opponents ahead of a personal desire to win.
- I will insist that myself and my child play/participate in a safe and healthy environment.
- I will support coaches and officials working with my child, in order to encourage a positive and enjoyable experience for all.
- I will demand an environment for myself and my child that is free from drugs, tobacco, vape products and alcohol, and will refrain from their use at all events.
- I will do my very best to make youth activities fun for my child.
- I will refrain from abusive or vulgar language, or make racial, ethnic or gender-related slurs or derogatory comments on SAPPPC facilities and at SAPPPC programs and events.
- I will not make unwanted sexual or physical contact with SAPPPC employees, other customers and members (Members found to be listed on a sex offender registry, convicted of a sex crime, or caught having, creating, or distributing child pornography will be immediately barred from membership and all participation in all activities.);
- I will do my best to be a positive ambassador for SAPPPC when out in the community or at other facilities.
- I understand that failure to abide by this Code of Ethics may result in my removal from the premises and or suspension of the program or membership in which I am enrolled.