
St. Andrews Parish Parks & Playground Commission

Policy Manual

Section: 1 **Topic:** Mission and Vision

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SAPPPC has an exciting mission and vision for the future. We encourage and expect you as our staff members to work hard to fulfill these statements, and to offer any suggestions as to how these statements can be accomplished.

SAPPPC's mission is as follows:

We enrich lives through parks, recreation and wellness.

SAPPPC's vision is as follows:

St. Andrew's Parish Parks and Playground Commission is an accredited agency regarded as an international model for independent parks and recreation agencies which raises the standards of excellence in our industry.

Since our inception in 1945, we have gained public confidence, trust, and respect. We serve customers of all ages in the St. Andrew's Public Service District and the greater Charleston area.

Our focus is on fun, fitness, wellness, and individual successes! We improve our customers' quality of life by strengthen community ties and offering a variety of innovative, entertaining, educational, and inspirational programs. We create a fun, safe, and exciting atmosphere and clean, contemporary facilities in which to help our customers and staff meet their goals and build self esteem.

We find and use every means possible to serve the community to our fullest potential. We use the latest technology to make registration and distribution of information easy and efficient. We advertise our programs responsibly and creatively. We foster cooperative relationships with complementary businesses, schools, and other parks and recreation departments to use facilities, funding sources and grants to their best potential.

Our programs enjoy a reputation as the finest in the nation. Participants learn skills, teamwork and cooperation in a healthy, nurturing environment. We provide state-of-the-art fitness facilities, up-to-date equipment at affordable prices. Our certified instructors promote physical fitness as well as mental wellness in their campaign to reverse our community's sedentary lifestyle.

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Our staff enjoys a supportive and open work environment, outstanding compensation and benefits, liberal training and mentoring opportunities. We recruit dedicated, professional staff who work as a team to develop award winning programs. Customer loyalty and satisfaction ratings rank among the highest in the industry because we listen to our customers' needs, encourage participation and suggestions, and deliver customer service with a smile.

Every commissioner, employee and volunteer is qualified, empowered and determined to bring a sense of joy and accomplishment to the life of every person who participates in these opportunities. We actively encourage the participation of all people regardless of special needs, ability, age, gender, race, religion, ethnicity, or level of income.

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